MetLife®



The MetLife Study of the American Dream:

Against the Backdrop of the Financial Burden Shift



"A personal safety net sounds fantastic! We're both very concerned about our financial future, but Don just shows it more."

METLIFE'S AMERICAN DREAM STUDY: AGAINST THE BACKDROP OF THE FINANCIAL BURDEN SHIFT

EXECUTIVE SUMMARY

Study Objectives

In November 2006, MetLife commissioned a study to understand the U.S. public's attitudes and perceptions regarding the erosion of corporate and social safety nets. The study set out to determine whether or not individuals feel they are bearing more of the burden for their own financial security than in the past. For the purposes of this study we define corporate safety nets as traditional defined benefit pension plans and other employer-paid benefits such as health, life and disability insurance, and social safety nets as the government's two largest social programs: Social Security and Medicare.

Against this backdrop of a financial burden shift—the debate about the future viability of government programs such Social Security and Medicare, declining pensions, the growing affordability crisis, and recent corporate and government scandals—the study set out to determine whether or not the American dream is still alive and well. Additionally, the study sought to determine if pursuit and achievement of the American dream differs from generation to generation.

The Shifting Burden and the Moving Target

Americans are clearly feeling the impact of increased financial burdens. This "burden shift"—with financial responsibilities increasingly shifting to individuals, and away from the government and employers—is having an impact, with potentially profound implications for how Americans define and approach the American Dream.

The good news is...the American dream is alive. However, the burden shift has turned the traditional definition of the American dream "on its ear." Where previously the American dream was defined as a combination of homeownership, a happy family life and, at the same time, financial security stemming from a stable career, the defining theme now is almost a singular desire for financial security.

At the same time, working Americans are deeply engaged in what can be characterized as a "chase" of the dream. This chase is occurring in an environment where burdens are shifting and, at the same time, expectations are rising. In turn, more frequent job changes are now a fact of modern life, which also represents another burden that has "shifted" to the individual. In isolation none of these factors are insurmountable, but in combination they represent a "perfect storm" that may present significant personal financial challenges for a meaningful segment of the U.S. public.

While the shifting burdens make chasing the American dream more challenging, as a society we're making it even harder with ratcheting expectations fueling a constantly rising bar. The "dream" is no longer a destination; it's a never-ending pursuit which contributes to rising levels of anxiety and pressure in everyday life. The American dream is alive but it's not necessarily alive <u>and</u> well. And, its being propped up by American optimism.

The MetLife American Dream Study

The burden shift is a function of both real and psychological factors: real from the standpoint that responsibility for burdens such as health care and retirement are increasingly shifting to the individual; psychological because many increasing burdens are self inflicted.

The increasing burdens being felt, combined with the redefined American dream, may suggest that traditional macroeconomic indicators—GDP growth, the unemployment rate, household income—do not correlate with the public's perception of the economy, or even their personal situation. Concerns about the future tend to overwhelm feelings about the present. It's possible to have a solid job, a home, and a family and feel the economy is heading in the wrong direction. Yet, at the same time, this study confirms the traditional American values of optimism, faith and work are still very much present, although these beliefs are being challenged by a growing sense that the economic deck is stacked against them.

Baby Boomers (born 1946–1964) are showing signs of real stress. They're only slightly more likely than Generation X (1965–1976) and half as likely as members of the Silent generation (1933–1945) to feel they have achieved the American dream, suggesting perhaps a majority will never "get there." With retirement looming, Boomers are the most concerned about the increasing burden shift to the individual. And, a majority believes external factors they don't control determine whether or not they'll achieve the dream—the only generation to feel this way.

METHODOLOGY

Who We Talked To

From November 20–30, 2006, Strategy First Partners/Penn, Schoen and Berland Associates conducted 1,500 surveys in the United States among the general population, including the following groups:

| | N-Size | Margin of error % |
|---|--------|-------------------|
| All | 1500* | 2.53 |
| Silent Generation Born between 1933 and 1945 | 207 | 6.81 |
| Baby Boomers Born between 1946 and 1964 | 521 | 4.29 |
| Generation X Born between 1965 and 1976 | 399 | 4.91 |
| Generation Y Born between 1977 and 1994 | 306 | 5.6 |

| Income | % |
|------------------------|----|
| Less than \$20,000 | 19 |
| \$20,000 to \$39,999 | 30 |
| \$40,000 to \$49,999 | 13 |
| \$50,000 to \$74,999 | 20 |
| \$75,000 to \$99,999 | 9 |
| \$100,000 to \$149,999 | 6 |
| \$150,000 to \$199,999 | 1 |
| \$200,000 or more | 1 |

| Education | % |
|--------------------------------|----|
| High school graduate or less | 22 |
| Some college | 35 |
| College graduate | 26 |
| Graduate school | 12 |
| Technical or vocational school | 5 |

| Assets | % |
|----------------------------|----|
| Less than \$100,000 | 57 |
| \$100,000 to \$149,999 | 19 |
| \$150,000 to \$299,999 | 14 |
| \$300,000 to \$499,999 | 9 |
| \$500,000 to \$999,999 | 7 |
| \$1,000,000 to \$2,000,000 | 2 |
| More than \$2,000,000 | 1 |

^{*}Also includes 67 respondents born before 1933 in order to be representative of the U.S. population.

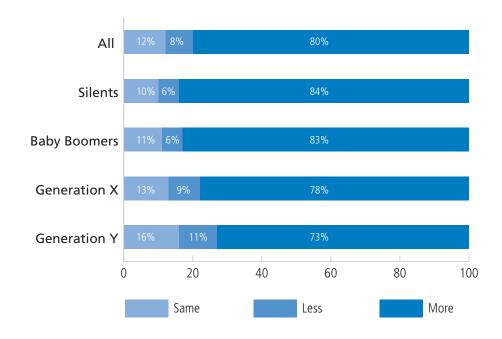
MAJOR FINDINGS

I. THE FINANCIAL BURDEN SHIFT—MORE ON THE CONSUMERS' SHOULDERS

Across generations, an overwhelming majority of Americans feel future generations will feel more of a financial burden than is experienced now. They also feel they are on their own when it comes to their financial future: they foresee risks yet feel they have no one to turn to in order to tackle these issues.

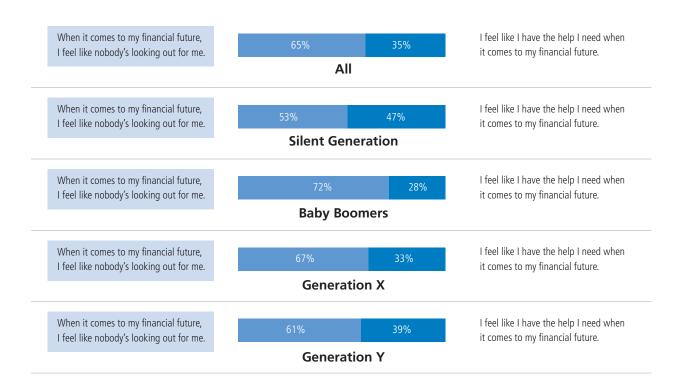
Growing Financial Burdens for Future Generations

How do you feel about the amount of financial responsibility of taxation, pensions, education costs, healthcare and Social Security for the next generation compared with your generation? Will the financial burden for all Americans be more, the same, or less in 10 years time than it is today?



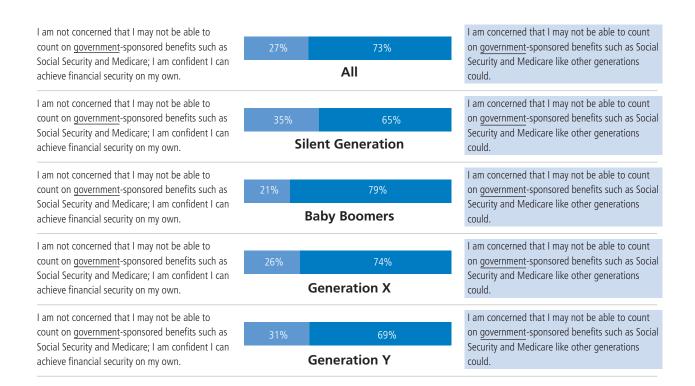
Most Feel They Are Financially "On Their Own"

Which of the following is closer to your view?



Nearly three in four Americans—and a strong majority of each generation—don't believe Social Security will be available in the future. A majority of respondents no longer expect Medicare to be available. This suggests debate about funding these programs has registered with the general public, and there is little optimism that solutions will be found.

Government-Sponsored Benefits Fueling Concerns



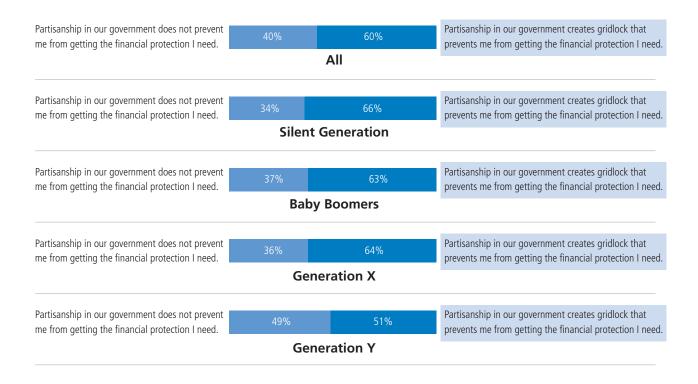
Social Security and Medicare Not Expected for Future Generations

| Which, if any, of the following services do you think will <i>not</i> be available for future generations, such as your children? MULTIPLE RESPONSES PERMITTED | All % | Silents % | Baby Boomers % | Gen X % | Gen Y % |
|---|----------|--------------|----------------------|------------|------------|
| Social Security | 72 | 57 | 73 | 83 | 73 |
| Medicare | 53 | 46 | 54 | 59 | 48 |
| Welfare/public assistance programs/food stamps | 1 | 0 | 1 | 1 | 1 |
| Pensions | 1 | 1 | 2 | 0 | 0 |
| Healthcare/insurance/affordable healthcare | 1 | 0 | 1 | 1 | 0 |
| Others | 1 | 1 | 4 | 2 | 2 |
| None of the above | 19 | 36 | 18 | 12 | 16 |

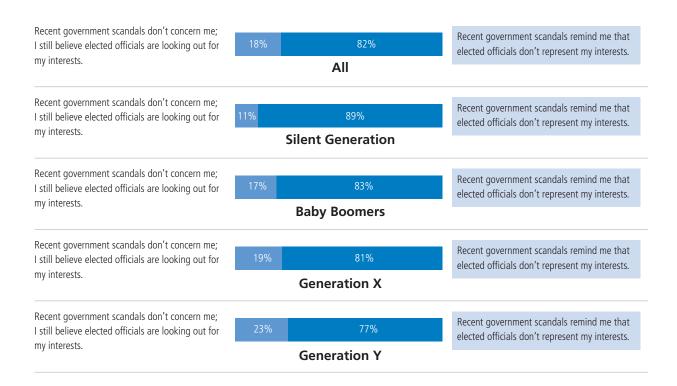
The MetLife American Dream Study

Most Americans believe partisanship and recent government scandals play a role in the decline of public confidence, contributing to the sense that the individuals are increasingly on their own when it comes to personal financial security.

Partisanship Preventing Financial Protection



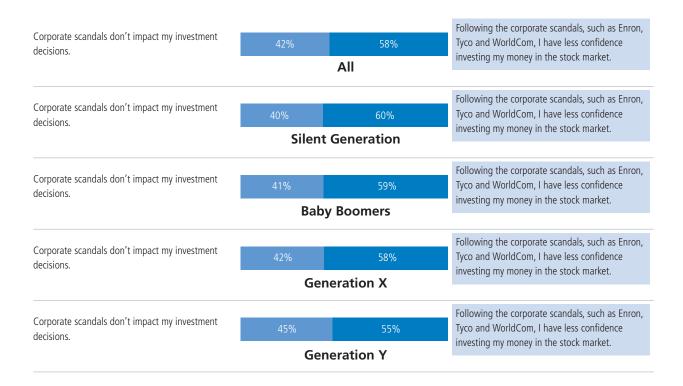
Government Scandals Taking a Toll



The MetLife American Dream Study

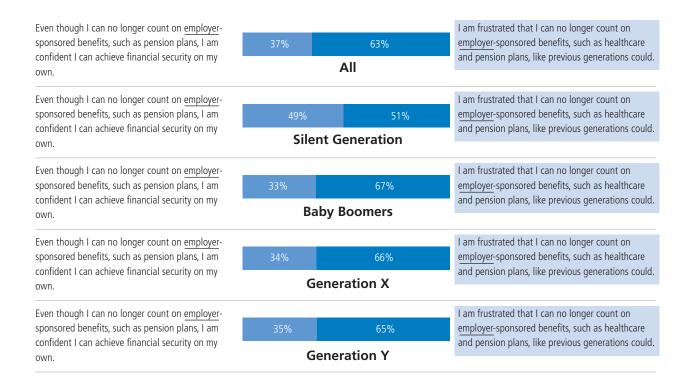
Corporate scandals have also undermined public confidence in the financial markets. Five years after the demise of Enron, a majority of Americans continue to feel the accounting scandals have a negative impact on their stock market investing decisions.

Corporate Scandals Affecting Stock Market Investing

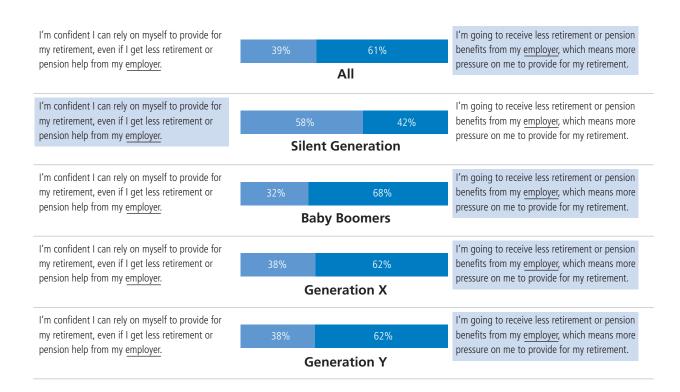


Working Americans are also feeling the pinch when it comes to employer-sponsored benefits such as health care and pension plans. Nearly two in three feel the decline in company benefits is negatively impacting their ability to achieve financial security. With the leading edge Baby Boomers reaching 65 in just four years, these trends have exacerbated concerns and added further pressure to the task of providing for retirement.

Erosion of Employer-Sponsored Benefits Causing Frustration



Fewer Employer-Paid Retirement/Pension Benefits Equals More Employee Pressure

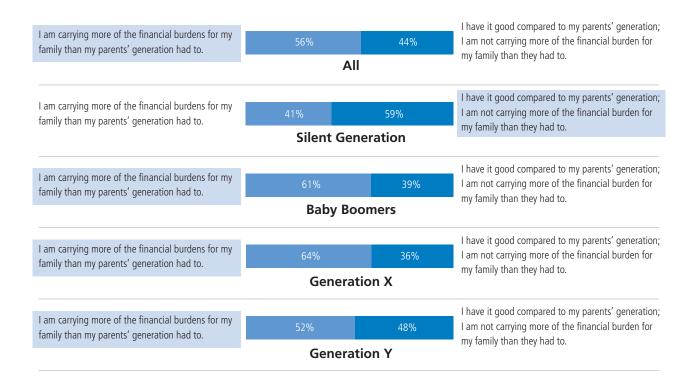


More than six in ten working Americans feel they carry more financial burdens than their parents did, and the overwhelming majority feel this burden will continue to grow for future generations.

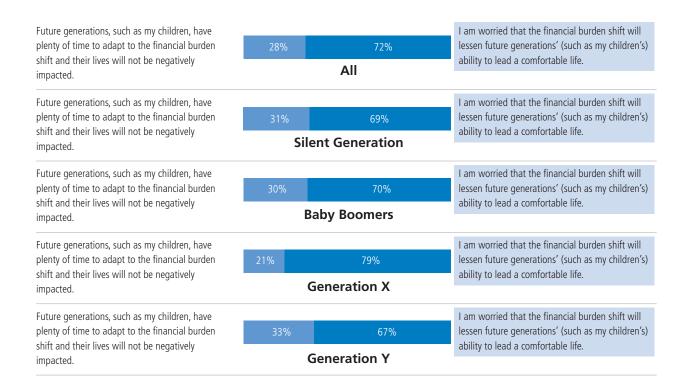
The Silent Generation, the majority of whom are already retired, see things differently: they feel they have it good compared to their parents. Given Silents were born during the Depression and World War II era, this is perhaps not surprising.

A majority of all generations feel there is more at risk with respect to their financial future than in the past. This is particularly true for Baby Boomers and Generation X.

All But Silents Carrying More Burdens Than Their Parents



Burden Shift Raises Concerns for Future Generations



More Risk Today to Families' Financial Futures



II. THE AMERICAN DREAM REDEFINED

On the surface, Americans define the American dream in fairly traditional terms: financial security, freedom from want, having a family, owning a home, and (for Silents) achieving a comfortable retirement.

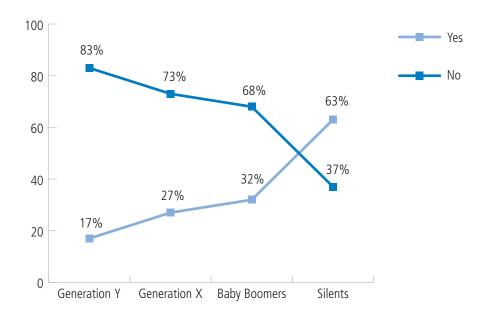
Looking deeper, it's clear that financial security has become the defining element for all generations. This is not surprising; it's an outgrowth of increasing financial burdens shifting to individuals.

| What does the "American dream" mean to you today? You can select up to three responses. MULTIPLE RESPONSES PERMITTED (UP TO THREE) RANKED BY ALL | All % | Silents % | Baby Boomers % | Gen X % | Gen Y % |
|--|----------|--------------|----------------------|------------|------------|
| Financial security | 59 | 55 | 60 | 64 | 54 |
| Free from want | 43 | 38 | 47 | 43 | 38 |
| Family/children | 42 | 35 | 41 | 43 | 51 |
| Home ownership | 35 | 28 | 38 | 38 | 34 |
| Comfortable retirement | 31 | 55 | 34 | 24 | 13 |
| Successful career | 28 | 10 | 23 | 28 | 52 |
| Marriage | 21 | 22 | 17 | 22 | 26 |
| Freedom | 1 | 0 | 1 | 0 | 1 |
| Nothing/It is a myth | 1 | 1 | 1 | 1 | 0 |
| All of the above | 1 | 0 | 1 | 1 | 0 |
| Others | 1 | 4 | 1 | 1 | 2 |

Most Americans feel they have yet to achieve the American dream, and achieving financial security is the main obstacle. Only a majority of the Silent Generation says they have already achieved the dream.

Achievement of the American Dream

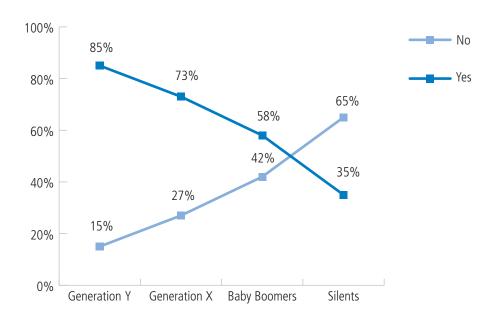
Do you think you have achieved the "American dream"?



While a majority of Americans feel they have yet to achieve the dream, they remain optimistic about the future. A majority feels it's still possible to achieve the American dream in their lifetime. Time and the belief that anything is possible are the main reasons for optimism.

Dream Still Alive?

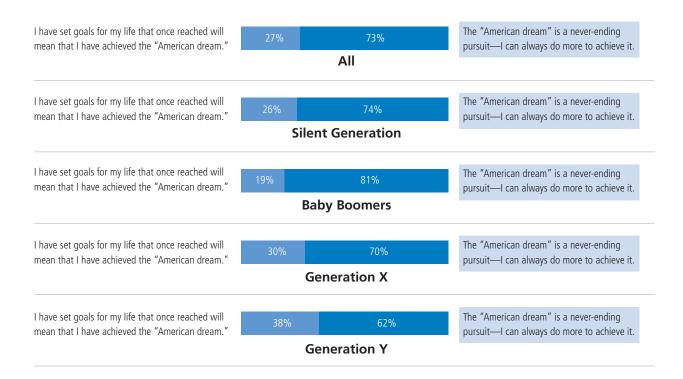
Do you think it is possible for you to achieve the "American dream" in your lifetime?*



^{*}Question was asked if the respondent previously stated they had not yet achieved the American dream.

It's also possible that many Americans may never achieve the dream: most see it as a never ending pursuit, rather than an attainable goal.

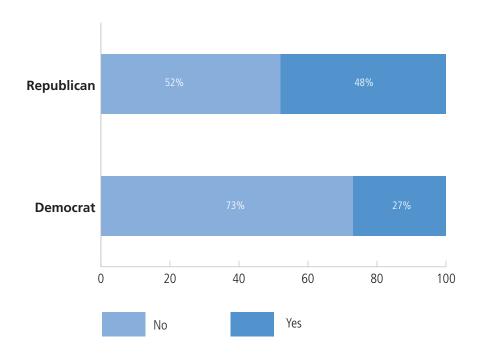
American Dream: A Never Ending Pursuit



Nearly half of self-identified Republicans—compared to only one in four Democrats—feel they have achieved the American Dream.

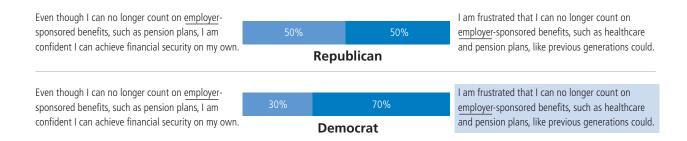
American Dream Achieved by More Republican Voters

Do you think that you have achieved the American Dream?



Seven in ten Democratic voters are frustrated by the scaling back of employer-sponsored benefits; one in two Republicans feel this way.

Democrats More Likely to Lament Loss of Employer-Sponsored Benefits



Minority groups are impacted by a host of fundamental concerns including having enough savings, their income/salary and the cost of owning or renting a home.

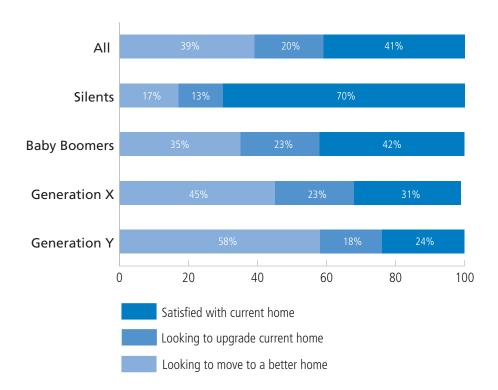
Minorities Impacted by Fundamental Concerns

| | | White % | Afro-Am % | Hisp % | Other % |
|--|---|------------|--------------|-----------|------------|
| | Cost of healthcare | 45 | 36 | 36 | 46 |
| | Having enough savings | 40 | 51 | 48 | 43 |
| Micro Financial Stressors (% Very Stressful) | Having enough money for retirement | 41 | 52 | 41 | 43 |
| Ju essiui) | My income/salary | 37 | 47 | 43 | 39 |
| | Cost of owning/renting a home | 33 | 42 | 43 | 39 |
| | Uncertainty about the future of Social Security | 35 | 40 | 35 | 27 |
| | Unemployment/losing your job | 29 | 47 | 41 | 38 |
| Macro Financial Stressors | A lack of good job opportunities | 29 | 42 | 39 | 27 |
| (% Very Stressful) | Uncertainty about the future of Medicare | 29 | 31 | 25 | 28 |
| | The state of the economy | 28 | 36 | 26 | 26 |
| | The stock market | 9 | 19 | 12 | 10 |

Attitudes about home ownership are also contributing to a "chase" mentality. Only four in ten Americans are satisfied with their current home; most Americans either want to move to a better home, or improve their current one.

Home Ownership Has Become a Chase

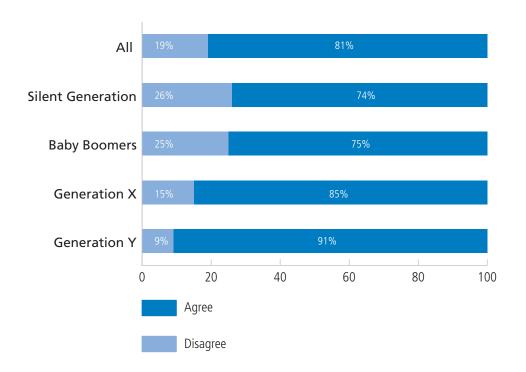
Are you satisfied with your current home, do you want to upgrade your current home or do you want to move to a better one?



III. ATTITUDES TOWARDS JOBS AND CAREER—NO MORE AUTO-PILOT

Americans plan to rely on their work ethic and not luck in order to achieve the American dream. And while it isn't easy, most believe they can achieve the dream if they work hard. Generations X and Y are particularly optimistic they can achieve the dream through their own hard work.

Hard Work Can Lead to Achievement of the American Dream



| How much do you agree with the following statement: "It isn't easy, but I can achieve 'The American Dream' if I work hard." | All % | Silents % | Baby Boomers % | Gen X % | Gen Y % |
|---|----------|--------------|----------------------|------------|------------|
| Strongly agree | 41 | 33 | 35 | 47 | 49 |
| Somewhat agree | 40 | 41 | 40 | 38 | 42 |
| Somewhat disagree | 11 | 15 | 14 | 9 | 7 |
| Strongly disagree | 8 | 11 | 11 | 6 | 2 |

However, an underlying conflict exists. Only half say their hard work actually pays off, and no matter how hard they try, they can't get ahead.

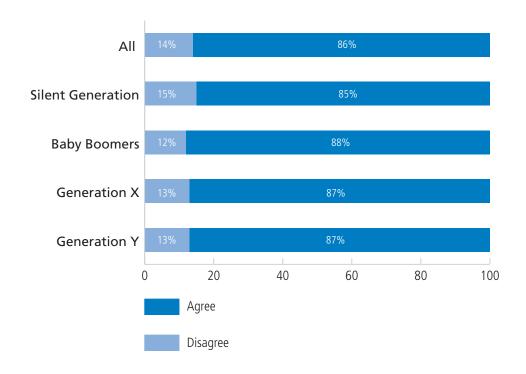
This finding may be the result of growing perceptions that the economic deck is stacked. Six in ten working Americans feel the rich have an unfair advantage, possibly a result of greater awareness of the widening income gap.

Do the Rich Have an Unfair Advantage?



An overwhelming majority feels Americans are working harder than ever just to get by. This is consistent with prior MetLife research indicating that more Americans are living paycheck to paycheck than ever before.

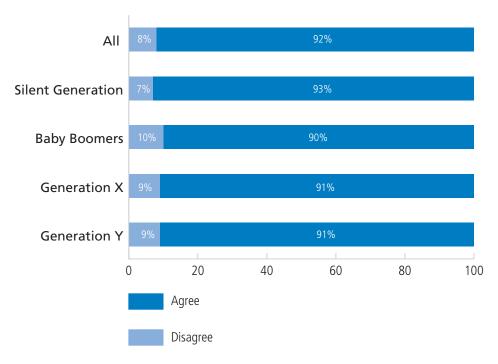
Working Hard Just to Get By



| How much do you agree with the following statement: "Americans are working as hard or harder than ever just to get by." | All % | Silents % | Baby Boomers % | Gen X % | Gen Y % |
|---|----------|--------------|----------------------|------------|------------|
| Strongly agree | 52 | 42 | 57 | 54 | 49 |
| Somewhat agree | 35 | 43 | 31 | 33 | 38 |
| Somewhat disagree | 11 | 12 | 10 | 10 | 10 |
| Strongly disagree | 3 | 3 | 2 | 3 | 3 |

A college education has become "price of entry" to succeed in the current economy. Nearly all respondents agree that having a college education no longer guarantees the same opportunities for employment that it once did.

College Education: Price of Entry?



| How much do you agree with the following statement: "It used to be that a college degree meant you could live comfortably, but now having a college degree does not always ensure you'll get ahead." | All % | Silents % | Baby Boomers % | Gen X % | Gen Y % |
|--|----------|--------------|----------------------|------------|------------|
| Strongly agree | 48 | 45 | 47 | 52 | 47 |
| Somewhat agree | 44 | 48 | 43 | 39 | 44 |
| Somewhat disagree | 6 | 5 | 7 | 7 | 5 |
| Strongly disagree | 2 | 2 | 3 | 2 | 4 |

Increased job mobility is impacting the public's attitudes. A majority believes they'll change jobs more often than their parents, a finding that peaks with Baby Boomers.

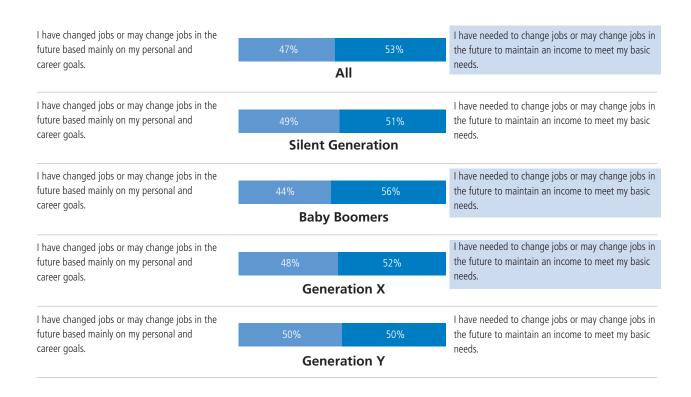
Increased Job Mobility

| Which is closer to your view? | All % | Silents % | Baby Boomers % | Gen X % | Gen Y % |
|--|----------|--------------|----------------------|------------|------------|
| I will change jobs more times in my life than my parents did. | 56 | 51 | 62 | 57 | 52 |
| I will change jobs fewer times in my life than my parents did. | 25 | 28 | 20 | 26 | 29 |
| I will change jobs about as many times as my parents. | 19 | 21 | 19 | 17 | 19 |

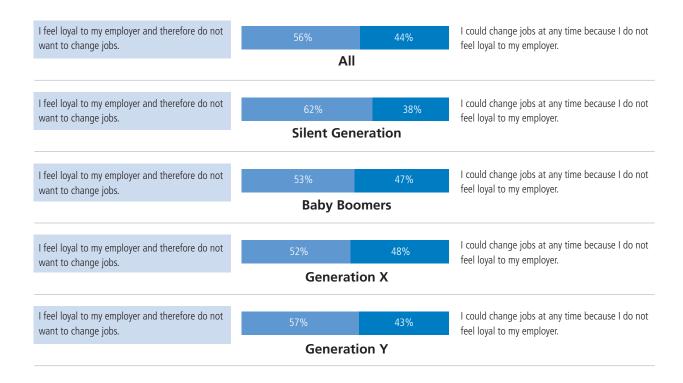
While there are clear positives to increased worker mobility, there are also signs of stress. Roughly half of Americans say they change jobs to maintain income for basic needs, rather than to achieve career goals. Declining loyalty does not appear to be the main cause of job mobility—nearly half of those who say they will change jobs more frequently than their parents feel loyal to their employers, and prefer not to change companies.

Reasons for Job Changes

If you will change jobs more times than your parents, which is closer to your view?



Job Loyalty



While men and women equally view financial security as the defining element of the American dream, they differ on other aspects. Family is more important to women, while career is more important to men. The exception is Generation Y, where women are nearly as career-oriented as men.

American Dream: Family More Important to Women, Career for Men; Gen Y Women Highly Career Oriented

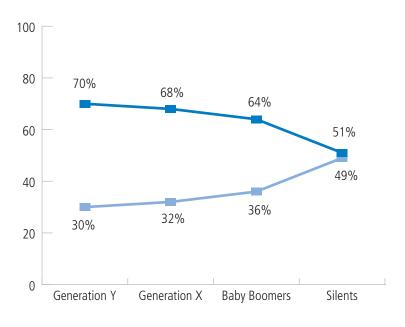
| | | A II | C'Lat Carant'a Bal | | D. I. | D.I. D | | | C V | |
|------------------------------------|-----------------------|------|--------------------|-------------|-----------|-------------|-----------|-------------|-----------|-------------|
| | | All | Silent Generation | | Baby Boom | | Gen X | | Gen Y | |
| | | % | Male % | Female % | Male % | Female % | Male % | Female % | Male % | Female % |
| Definition of American Dream | Financial Security | 59 | 54 | 58 | 58 | 62 | 63 | 65 | 49 | 55 |
| | Family/ children | 42 | 30 | 45 | 36 | 49 | 34 | 48 | 31 | 56 |
| | Home ownership | 35 | 28 | 27 | 34 | 43 | 33 | 41 | 35 | 34 |
| | Successful Career | 28 | 14 | 3 | 27 | 16 | 37 | 23 | 56 | 50 |

IV. FINANCIAL SECURITY—BELIEF IN SELF DESPITE LESS THAN IDEAL CONDITIONS

Most Americans say the U.S. economy is headed in the wrong direction. This is true for a strong majority of working Americans; Silents are evenly split.

Direction of the Economy

Which of the following is closer to your view?



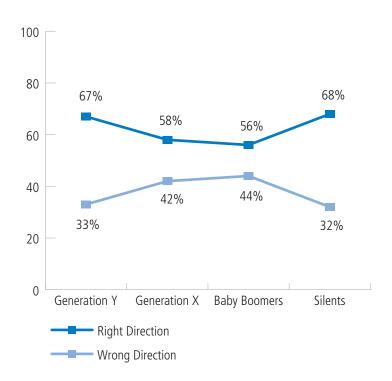
I think the US economy is headed in the wrong direction.

I think the US economy is headed in the right direction.

Despite this dour view of the macro situation, optimism emerges: most Americans feel their financial lives are headed in the right direction. Generation Y, who are starting their careers, and Silents, who are largely retired, are the most optimistic.

Direction of Financial Life

In general, do you think your financial life is going in the right direction or wrong direction?



For most, financial security is a somewhat abstract idea. Nearly seven in ten Americans define financial security as "having enough money that I don't need to worry," perhaps contributing to the belief that the dream is a never-ending pursuit.

Older generations understandably relate security to having a comfortable retirement. Generation Y is focused more on family formation, and home ownership.

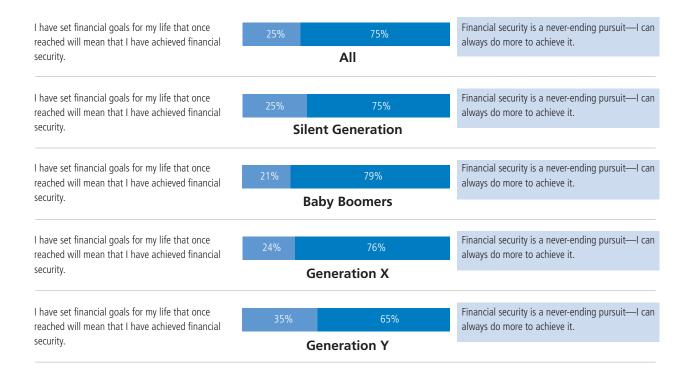
Defining Financial Security

| How do you define financial security? Please select all that apply. MULTIPLE RESPONSES PERMITTED | All % | Silents % | Baby Boomers % | Gen X % | Gen Y % |
|---|----------|--------------|----------------------|------------|------------|
| Having enough money that I don't need to worry | 77 | 69 | 79 | 76 | 78 |
| Having enough money for a comfortable retirement | 72 | 83 | 77 | 66 | 61 |
| Having enough money to pay bills | 68 | 66 | 69 | 65 | 77 |
| Having health insurance | 61 | 62 | 60 | 57 | 64 |
| Having no debt (aside from mortgage) | 57 | 53 | 56 | 55 | 64 |
| Having job security | 47 | 21 | 45 | 56 | 64 |
| Having enough money to buy a home | 44 | 31 | 40 | 50 | 58 |
| Having enough money to buy a car | 39 | 32 | 36 | 40 | 48 |
| Having enough money for children's education | 38 | 16 | 34 | 45 | 54 |
| Having enough money to raise a child | 38 | 14 | 29 | 49 | 60 |
| Having enough money to take care of elderly parents or in-laws | 28 | 13 | 28 | 34 | 37 |
| Other | 1 | 1 | 2 | 1 | 0 |

Like the American dream, financial security is never-ending, and most feel they can always do more to achieve it.

Financial Security: A Never-Ending Pursuit?

Which of the following is closer to your view?



Among working Americans, women are more likely to feel they are lagging behind financially. Women in the Silent Generation are the exception; they are more likely to feel content than men of their generation.

Women More Likely to Feel Behind Financially—Silents the Exception

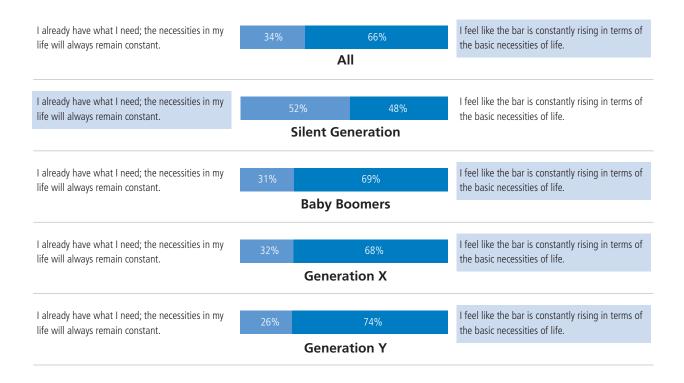
| | | Silent Generation | | Baby Boom | | Gen X | | Gen Y | |
|---|---|-------------------|-------------|-----------|-------------|-----------|-------------|-----------|-------------|
| | | Male % | Female % | Male % | Female % | Male % | Female % | Male % | Female % |
| Financial Status vs. Expectations | Thought I would be farther ahead today | 49 | 41 | 61 | 71 | 56 | 71 | 57 | 62 |
| | Thought I would be right where I am today | 37 | 44 | 23 | 19 | 31 | 19 | 34 | 24 |
| | Thought I would be farther behind today | 14 | 15 | 17 | 10 | 14 | 10 | 8 | 14 |

V. MATERIALISM—PRESSURE FOR BIGGER, BETTER OVERWHELMS PERSONAL SATISFACTION

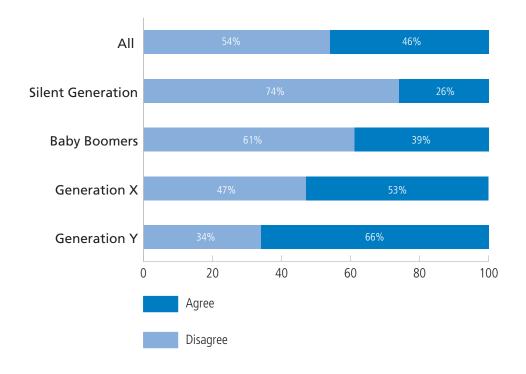
This work indicates that while many financial burdens are in fact shifting to the individual, contemporary society's focus on materialism is a source of on-going, self-induced stress. Younger Americans feel pressure to buy more and better material possessions than ever before. Strong majorities of working Americans also feel the bar is constantly rising when it comes to the basic necessities of life.

The Bar is Constantly Rising

Which is closer to your view?



Increasing Materialism Affects Gen X and Gen Y Most



| How much do you agree with the following statement: "The pressure I feel to buy more and better material possessions is greater than ever." | All % | Silents % | Baby Boomers % | Gen X % | Gen Y % |
|---|----------|--------------|----------------------|------------|------------|
| Strongly agree | 13 | 7 | 9 | 18 | 19 |
| Somewhat agree | 33 | 19 | 30 | 35 | 47 |
| Somewhat disagree | 32 | 36 | 35 | 31 | 24 |
| Strongly disagree | 22 | 38 | 26 | 16 | 10 |

Despite this, when asked about their own situation, more than two-thirds of all Americans say they would be satisfied with having enough money to meet their basic needs, rather than wanting to be rich. Most say that if they earned more money they would save most of the additional income rather than spend it.

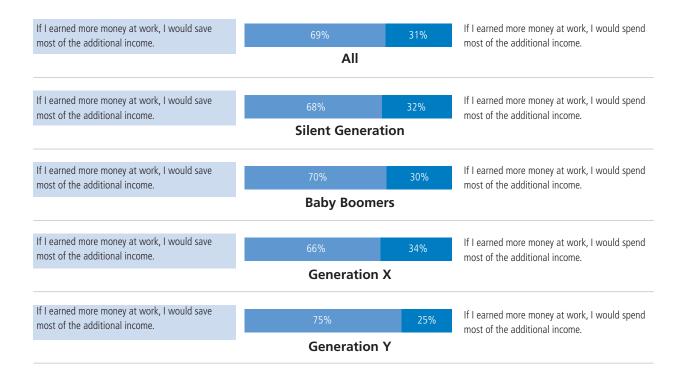
Meeting Basic Needs vs. Desire to be Rich

Which is closer to your view?



Savers or Spenders?

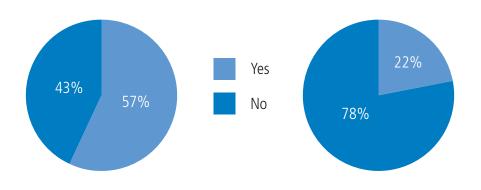
Which is closer to your view?



This conflict between stated goals and external pressures is a source of tension, suggesting the burden shift is at least partly self-inflicted. Perhaps underscoring this point, those who feel they have met their material needs are much more likely to feel they have achieved the American Dream.

Personal View on Materialism Correlate to Likelihood of Achieving the Dream

Do you think that you have achieved the American dream?



Material Achievers

Non-Material Achievers

Note: "Material Achievers" are defined as those who answered that they "already have what they need in life" while Non-Achievers feel that "the bar is constantly rising."

IMPLICATIONS

Individuals

- Understand the financial burden shift, and its implications.
- Plan and act successfully to shoulder the burden.
- Adopt a life long approach to education and skill building.
- Rebalance more toward financial security and away from accumulating material possessions.
- Place individual focus on what can be controlled—not external factors.
- Work with financial advisors and resources who understand the burden shift, and steps that can be taken to address concerns.

Employers

- Ease the shock of the burden shift—provide bridges to more effective self-sufficiency.
- Don't abdicate responsibility—demonstrate to employees they're not on their own.
- Encourage and facilitate capability development and career growth.
- Build awareness and programs to encourage responsible saving and preparation for the future.
- Recognize that helping employees deal with increasing financial burdens can yield dividends.
- Consider providing additional employee-paid benefits that help mitigate the financial burden shift.
- Lessen the impact of the burden shift as employees transition to retirement by providing the option for new retirees to purchase benefits through the company.

Public Policymakers

- Understand the toll on the public of increased uncertainty around current social safety nets.
- Ensure that appropriate safety nets are in place.
- With the shift from traditional defined benefit plans that provide guaranteed income for life to defined contribution plans, such as 401(k) plans that place increased responsibility on individuals to manage their money throughout retirement, public policy should encourage individuals in DC plans to take their retirement savings in the form of a lifetime stream of income.

Financial Advisors and Insurers

- Help clients understand the financial burden shift, and its implications.
- Provide clear strategies and plans that directly address increased client burdens.
- Help individuals clarify their personal destinations (i.e. what really matters in their pursuit of the American dream).
- Help to effectively navigate job/employer changes as part of smart career management.
- Help consumers better understand financial and insurance protection options, and develop and act on plans to realize them.

